

Online Properties Privacy Policy

At Dr. Mai Psychological Services, we are committed to protecting the privacy of visitors to our website, our social networking and media sites and our emails (“Online Properties”). The Online Properties document is used with permission from Dr. Calle Pierson, the owner of the Eisenmann Clinic. This Privacy Policy, along with our Terms & Conditions, explains how we collect and use your information in connection with your activities on the Online Properties.

If you use the Online Properties, you consent to our collection, use, and disclosure of your information as described in this Privacy Policy. We may change this policy without notice, and your use signifies that you agree to be bound by any changes.

How we collect information about you

Our Online Properties routinely collect information about the origin and site navigation of visitors to the Online Properties. This data might include technical information (e.g., your processor type, processor speed, operating system type, browser type, audio devices, modem devices, video cards, page views, and protocol address). Collected technical information is not linked to any of your personal identifying information. We may use this information to manage or modify the Online Properties.

Dr. Mai Psychological Services only collects personally identifiable information if you expressly provide it to us. On our Online Properties, we will only collect your name, email address, and phone number.

We may use cookies to collect anonymized information about how our visitors use the Online Properties. This allows us to improve the Online Properties and personalize your visit experience. Cookies are small data text files that are sent from a server computer to your computer during a web browsing session. The cookies are typically stored on your computer’s hard drive, and websites use them to simulate a continuous connection to that site and to allow a computer to automatically identify your browser when you visit the Online Properties. Some browsers automatically accept cookies, but you may be able to prevent cookies by changing your browser’s settings. If you disable cookies, it may impair your ability to use some features of the Online Properties. Please visit www.allaboutcookies.org if you want to learn more about cookies.

How we use your information

We may use personally identifiable information that you share with us as follows. We may use it: (1) if you elect to receive information about our programs, items, or services, to provide you with such information, including for our own marketing and promotional

materials; (2) to improve the Online Properties; (3) to communicate with you about appointments, office closings and other administrative activities, and (4) to create non-personal summary or aggregate data for business analysis, market analysis, communications management, research, planning, and other lawful purposes. We will never sell or lease your information.

If you no longer wish to receive our marketing or promotional communications, please contact us with your request. We will respect your wish to opt-out of communications.

Do not provide us with your PHI

We take confidentiality and privacy seriously. The Online Properties are not intended to transmit or store protected health information (“PHI”). Our activities as they relate to the Online Properties may not comply with the Health Insurance Portability and Accountability Act (“HIPAA”) or similar laws pertaining to the use of PHI. The protections extended to our practice’s records and data are not necessarily extended to non-PHI-related information shared or transmitted on the Online Properties, unless expressly stated otherwise.

We have no affirmative duty to monitor the information that you provide. It is important that you not use, provide, transmit, store, or disclose any PHI through our Online Properties. We have no affirmative duty to monitor the sensitivity or type of the data that you might provide, transmit, store, or disclose while using this Online Properties. If we have actual knowledge that you are using, providing, transmitting, storing, or disclosing PHI through our Online Properties, we may revoke your access to the Online Properties.

You indemnify us against damages from your sharing of PHI. If you use, provide, transmit, store, or disclose PHI in connection with the Online Properties, you agree to indemnify NWIP and its employees, officers, directors and owners from and against any damages, losses, liabilities, judgments, costs, or expenses (including reasonable attorney fees and costs) arising out such use, provision, transmission, storage, or disclosure of PHI.

This Online Properties is not intended for children under the age of 18

The Online Properties are not intended or designed to attract children under the age of eighteen, and we do not collect personally identifiable information from any person whom we know to be under the age of eighteen. If we inadvertently come to possess personally identifiable information about a child under the age of eighteen, we will not knowingly disclose that information to any third party.

This Privacy Policy is hereby incorporated into Terms & Conditions.

This Privacy Policy is hereby incorporated into our Online Properties Terms & Conditions. By using this Online Properties, you signify that you have read, understood, and agree to be bound by this Privacy Policy and the Terms & Conditions. Do not use this Online Properties if you do not agree to this. Your continued use of this Online Properties signifies your agreement to any changes that we may make to this Privacy Policy or to our Terms & Conditions.

Not subject to other data protection legislation

Our practice and Online Properties are targeted at individuals who live in the United States. We do not intend to collect, use or process personal information of individuals who live or reside outside of the United States and therefore we make no guarantee of compliance with any data protection laws of any jurisdiction outside of the United States, including without limitation, the European Union, Australia and Canada.

Do Not Track” feature

For some web browsers, a “Do Not Track” feature is available to signal that you do not want the websites that you visit to track your online activity. How browsers communicate and respond to the Do Not Track feature is not yet uniform. For this reason, like with many other websites, the Online Properties does not currently respond to or alter its practices in response to a Do Not Track signal. By your continued use of our Online Properties, you acknowledge and understand that third parties may collect personal information regarding your online activities over time and across different websites when you visit the Online Properties or other websites and services. To find out more about the “Do Not Track” feature, you may visit www.allaboutdnt.com.

How to Contact Us

If you have any questions or comments about this Privacy Policy, please contact us at the phone, email, or mailing addresses provided on this website.